

# GENERAL TERMS AND CONDITIONS FOR THE 4 VALLÉES CLUB CARD

## INFORMATION

These General Terms and Conditions form an integral part of the Terms and Conditions of Use and GTCS of 4 Vallées, which are otherwise applicable.

Capitalised terms shall have the meaning defined in the Terms and Conditions of Use and the other documents which form part of the General Terms and Conditions (GTCS, Terms and Conditions of Use, Participation Rules, Privacy Policy, etc.).

## HOW THE CLUB CARD WORKS

The Club Card is a 4 Vallées subscription associated with a credit card enabling the holder to ski "à la carte" at highly advantageous rates. Holders of a Club Card are automatically entitled to a 10% reduction on each day's skiing. Moreover, Club Card holders are entitled to ski at even more advantageous rates on over half the days in the winter season, with reductions of 30% or 50%.

Chip card holders do not have to go to the ticket counter. The amount of the purchase is automatically charged to the credit card associated with the Club Card.

The Club Card cannot be used for one-way or return lift trips, on beginners' sectors or for sledge run passes.

## REGISTRATION

Customers wishing to subscribe to a Club Card must have a valid email address. 4 Vallées reserves the right to cancel a subscription without notice if the Customer does not provide a valid address.

The purchase is made online on the resort of departure's website:

- Nendaz-Veysonnaz : <https://nvrn.cartclub.ch/>
- Thyon : <https://thyon.cartclub.ch/>
- Verbier-La Tzoumaz: <https://verbier.cartclub.ch/>

The Customer fills in the necessary contact information.

In case of questions or problems, the 4 Vallées partner resorts are always available to provide assistance. The 4 Vallées partner resorts cannot, however, carry out purchases on behalf of the Customer, due to the personal data that the Customer provides when purchasing.

## SUBSCRIPTION FEES

The Customer pays an annual fee of CHF 49 per adult (+ 25 years), CHF 42 per youth (15 to 24 years), and CHF 25 per child (up to 14 years).

The fees are automatically deducted at the end of October of each year from the credit card registered by the Customer. The Customer is notified by e-mail in September of the current year that the membership is due to expire. A reminder is sent in mid-October of the current year. If the Customer does not react by the end of October of the current year, the membership is automatically renewed for another year.

## TERMINATION

Customers may terminate their Club Card at any time by email to the station where they purchased their Club Card.

The annual subscription fee will not be refunded to Customers whose Club Card is terminated before their subscription expires.

## PRICE AND COLLECTION

The price for a day's skiing depends on three factors:

- the reduction for the given day as shown in the calendar (-10%, -30%, -50%)
- the sector where the Customer skied
- The time of arrival on the ski domain (the half-day rate from 12.30 pm onwards is counted)

The price for the days skied is charged to the Customer's credit card every Wednesday. The discount is applied to the rate given at the ticket sales counter and cannot be combined with other discounts.

Fractions are rounded up or down to the nearest CHF 0.50.

Note: At the start of the season, when the ski domain is partially open, the Club Card discount is calculated on the full price and not on the reduced price applied at the cash desk.

## NON-PAYMENT

If the amount cannot be charged to the Customer's credit card, a first reminder is sent and the Customer's Club Card is automatically blocked.

If the Customer has still not paid the amount due two weeks after this first reminder, the Customer will be charged CHF 50 in order to unblock the card. In case of non-payment one month after the first reminder, the Customer's Club Card will be terminated.

## CREDIT CARD EXPIRY DATE

Credit cards are automatically blocked when they reach the expiry date. Customers must update their credit card particulars on their account.

If a credit card is rejected when the subscription fee is charged, the associated Club Card will be blocked immediately until the credit card particulars are updated in the Customer's account. The 4 Vallées companies cannot be held liable for such blockages.

Credit cards that are soon to expire must be updated before the 15th of the month of expiry. Unless updated, the associated Club Card will be blocked from the 16th of the relevant month and will stay blocked until the relevant information is updated.

## LOSS OF CLUB CARD

In the event of loss of the Club Card, the Customer must inform their resort's ski lift company without delay. The Club Card will be blocked to prevent its misuse by third parties.

Customers will be charged CHF 20 for a replacement card, and an additional CHF 5 for a new magnetic carrier (Keycard).

## FRAUD

Like all the Passes issued by 4 Vallées, Club Cards are personal and non-transferable.

In case of fraud, Article 7 of the GTCS of the 4 Vallées General Terms and Conditions shall apply.